

This is an amendment to 15.4.6 NMAC, Adding Section 13, effective 3/10/2026.

**15.4.6.13 MAINTENANCE, REPAIR AND SERVICING OF PULL-TAB EQUIPMENT:**

**A.** A licensee shall not alter the operation of approved pull-tab dispensers or associated equipment and shall ensure that the pull-tab dispensers and associated equipment are maintained in proper condition.

**B.** Only the following persons shall service or repair a pull-tab dispenser or associated equipment:

(1) a licensed manufacturer;

(2) a licensed employee of a licensed manufacturer, distributor;

(3) a technician approved by the board and employed by a distributor; or

(4) a bingo operator licensee.

**C.** A licensed manufacturer shall maintain a program, video or in person, for the purpose of training technicians, and bingo employees to operate, service and repair pull-tab dispensers manufactured by the licensed manufacturer. Upon request, the licensed manufacturer shall provide evidence of such program to the board, including a full description of the program, models of pull-tab dispensers for which training is provided, and copies of training materials and tests. Any program deemed insufficient by the board shall be modified at the board's request.

**D.** The licensed manufacturer shall ensure that its technicians and bingo operator employees have received sufficient and appropriate training in the service and repair of each of its approved pull-tab dispenser models before the pull-tab dispensers may be placed in operation in the state.

(1) In order to be approved to service a pull-tab dispenser, a person shall submit an application for a staff permit and shall submit documentation of their qualifications.

(2) Notification of approval of the application for staff permit shall be done by the normal process as set out in parts 15.4.2 NMAC and 15.4.3 NMAC.

**E.** The bingo operator licensee shall ensure that all service and repairs on pull-tab dispensers, including the installation or repairs of component parts such as bill acceptors, monitoring systems, or other parts that would significantly alter the current or subsequent operation of a pull-tab dispenser, are made correctly and in compliance with board requirements.

**F.** Except for qualified technicians, no employee of the bingo operator licensee shall perform service or repairs on the licensee's pull-tab dispensers other than incidental repairs and tasks, including but not limited to changing deals/wheels, TITO paper and dispenser drops, unless such service or repairs are performed under the direct supervision of a qualified technician as part of an in-house training program approved by the board.

**G.** The bingo operator licensee shall keep a dispenser access entry log inside the main cabinet area of each pull-tab dispenser. Every person who gains entry into any internal space of a pull-tab dispenser shall sign the dispenser access entry log, indicate the date and time of entry and list all areas inspected, repaired or serviced. The bingo operator licensee shall retain the maintenance log for a period of five years and shall make the maintenance log available to the board or its authorized agents upon request.

**H.** In addition to the dispenser access entry log required by Subsection H of 15.4.6.10 NMAC, a bingo operator licensee shall maintain a written log in a form acceptable to the board for recording service or repairs performed on the licensee's pull-tab dispensers by qualified technicians employed by a manufacturer or distributor licensee whose principal place of business is outside the state. Any qualified technician employed by such a manufacturer or distributor who performs service or repairs on the pull-tab dispensers of a bingo operator shall make a complete entry on the log at the time of the service or repairs, recording, at a minimum, the name and staff permit number of the qualified technician performing the service or repairs, the dates and times of the service or repairs and a brief description of the service or repairs performed.

**I.** Except for the purpose of servicing the pull-tab dispenser, no technician shall play any pull-tab dispenser located at a bingo establishment that is operated by the technician's employer or by any licensee for which the technician or the technician's employer provides services.

[15.4.6.13 NMAC - N, 3/10/2026]